Skills Launchpad Plymouth

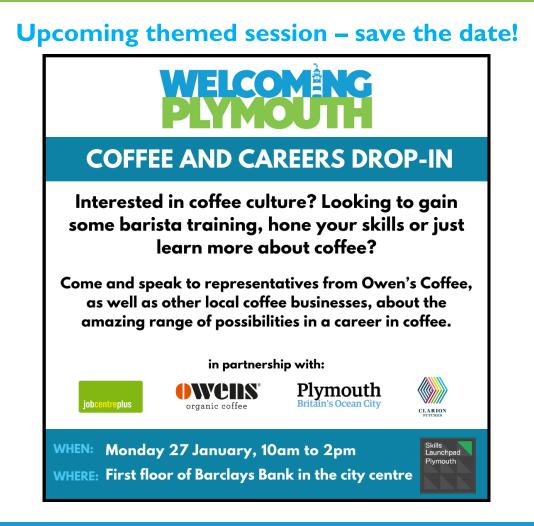
Tourism, Hospitality and Retail Opportunities January 2025

Visitor Economy Drop-in Every Monday, 10am to 2pm First floor of Barclays Bank in the city centre

Want to contribute to one of Plymouth's flagship sectors? Have a flair in the kitchen or are you an experienced manager? If you are interested in training or working in tourism, hospitality or retail, we want to hear from you!



Whether you're already qualified or you need help finding a specific course, apprenticeship, or even leadership training - drop in and speak to our Visitor Economy Co-ordinator James about the latest training and employment opportunities across Plymouth. Welcoming Plymouth can help with your next steps!



Welcoming Plymouth Job Shop



Pier One Event Staff

Pier One is a premier waterfront event venue in Plymouth that specialises in hosting weddings, corporate events, and social gatherings. The team is dedicated to delivering exceptional service and creating unforgettable experiences for their clients and are currently seeking enthusiastic and reliable event staff to join the team.

Application link <u>here</u>.

Everyman Cinema Back of House Team Member

There are opportunities for back of house team members help them to deliver the consistent high-quality experience that Everyman has become famous for.

This is a fantastic opportunity that allows you to develop a career within a fastexpanding business with a culture entirely centred around its people.

Application link <u>here</u>.

Barbican Kitchen Speculative Application

If you have an outgoing and lively personality, are willing to go the extra mile to deliver to our guests in a professional manner and have excellent

communication skills and a passion for food and drink, Barbican Kitchen wants to hear from you. Please send a covering letter and CV, stating the kind of position you are applying for.

Application link here.

St Elizabeth's House Hotel Chef

An exciting opportunity to join the brigade in one of Plymouth's most prestigious hotels and to contribute to the successful performance of the business.

The hotel is looking for a chef with previous experience of cooking with fresh seasonal ingredients, has a passion for the standard of food they produce and thrives in a busy environment.

Application link here.

JD Sports Seasonal Sales Assistant

JD Sports is seeking an enthusiastic part-time Seasonal Sales Assistant to play a vital role in delivering an exceptional shopping experience for their customers. With affluent opportunities for career development, JD Group is the place to be if you are motivated by progression and interested in developing your career.

Application link here.

Aldi Deputy Manager

In this incredibly varied role, you'll help manage a store that's better and more successful than ever before. You'll take real pride in maximising sales, ensuring great customer service, minimising costs and optimising operational efficiency. It feels great to be part of a business that does things its own way and achieves fantastic results while doing so.

Application link <u>here</u>.

James is available for job seeking guidance and support on Mondays, 10am to 2pm, first floor of Barclays Bank, in the city centre.



Employer insight – China Fleet Country Club

Whether you are looking for a place to stay for a quiet getaway, a family holiday, break with friends, or a business trip, China Fleet's 4-star open-plan, self-catering apartment accommodation is a perfect choice. Set in the exquisite countryside of Saltash on the stunning Tamar Estuary in Cornwall, near the Plymouth, Devon border.

They take great pride in being able to cater to their guests' dietary requirements, most of their food and drink is locally sourced and their food is lovingly prepared by their highly qualified chefs.

China Fleet Country Club is the perfect wedding venue in Cornwall, offering wedding packages for couples and their guests, exuding beauty, tranquillity, and romance.

Search job vacancies here: Careers - China Fleet Country Club

Connecting local people with skills, training, education, careers and jobs in the Visitor Economy













Upskilling Opportunities

There are plenty of opportunities to access training and qualifications in the tourism, hospitality and retail sector:









TRAINING SERVICES



On Course South West

OCSW have over 140 courses, some of which you can attend in person or learn online such as:

- Award in Customer Service Level I (06/01/25)
- Skills Bootcamp Live Events Battle of the Bands (31/01/25)
- Lean Management Techniques L2
- NCFE Level 2 Certificate in Understanding Excellence in Customer Service for Hospitality
- NCFE Level 2 Certificate in Principles of Customer Service
- Level 2 Certificate in Understanding Retail Operations

City College Plymouth

City College have more than 300 courses spanning 25-plus subject areas, so all you need to do is choose the right future for you.

- Travel and Tourism <u>Level 2</u>, <u>Level 3</u>
- Introduction to the Hospitality Industry
- Professional Cookery Level I, Level 2, Level 3
- Culinary Skills
- <u>Retail Operations</u>

Saffron Academy (Cornwall)

Courses often delivered in Cornwall but if you are a business with a minimum of eight staff members who need training, you can hold an 'in house' course at your own establishment and at your own convenience

- Award for Personal Licence Holders
- Award in Food Safety and Catering
- Award in Food Allergen Management in Catering
- Award in Barista Skills
- Plus, plenty more > <u>Training Saffron Academy Limited</u>

Focus Training Group

Focus offers a range of professional training courses to help upskill your new and existing team

- Highfield Level 2 Award in Health and Safety in the Workplace
- <u>Fundamentals of Business Management Leadership and</u> <u>Management</u>
- <u>Managing Conflict in a Team</u>
- Fundamentals of Business Management Marketing





info@oncoursesouthwest.co.uk Phone number: 01752 660713

Training provider insight: On Course South West

On Course South West is the adult education service for the City of Plymouth and the surrounding area. The team's mission is to provide a diverse range of learning and development opportunities to improve the lives of their learners. They believe that skills and education can empower an individual's development.

Search opportunities here:

-<u>Apprenticeships</u> -<u>Digital Skills</u> -Family learning -<u>Access to Higher Education</u> -<u>Skills Bootcamps</u> -<u>English & Maths</u>

Apprenticeship Opportunities

Apprenticeship in the spotlight: B&Q Showroom Advisor Apprentice

Sales matter in this role, but your real focus will be the customer. You'll ask questions and explore possibilities to recommend the right finance, products, and installation options. You'll use software to produce inspirational designs that will bring customer projects to life. Coordinating multiple projects & supporting customers virtually. As part of a great team, you'll be valued for who you are. They're committed to making B&Q more diverse and representative of the communities they serve, where everyone can feel they belong and have equal opportunities.

As a Customer Advisor, you will be working towards the Level 2 Customer Service Practitioner Level 2, alongside your daily roles and responsibilities. Depending on experience, there is also the opportunity to enrol onto the Customer Service Specialist Level 3 programme.



Click the below links to take you to the apprenticeship pages for different training providers, as well as the most recent Apprenticeship Bulletin.

